VERSION 1.0.1

Microscope Brand Guideline Program

A custom branding guidelines program for all modern corporate communications and marketing for print, screen and environment to promote the growth of Microscope.



Program Overview

The Microscope brand is a living, breathing entity, designed for flexibility and growth. This program will assist with consistent application to promote the work of Microscope as a professional organization.

The guidelines set forth in this document are intended for the initial launch of Microscope and the initial 24 months. After a period of two years, the recommendations presented here should be reviewed and revised as required to respond to communication needs, adaptation to technology and company

growth.

The Microscope brand guideline program is presented for digital viewing full screen in Adobe Acrobat. This document may also be printed two sided on 17" x 11". Downloadable content is available at https://microscopehc.com/bguide

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The trademark for Microscope has been designed as responsive logo system to accommodate all modern communication and marketing tools including print, screen, signage and any future use.

Responsive Logo System

Primary Lockup

The first element of the Responsive Logo System is the primary lockup. The Microscope lockup is composed of 2 primary elements.

- 1. The Microscope symbol and
- 2. The Microscope word mark.

The symbol is inspired by the lenses found on a compound microscope which is used as a metaphor for the work that Microscope performs for its' clients. This suggests the process-oriented, repeatable approach to engaging clients.

When ever possible, this lockup is the preferred way to present the Microscope brand identity.

PAGE 06



Lockup on Dark

In instances where the logo is rendered on a dark background, the type is "knocked-out" of the background color to render as white. PAGE 07



2

The Lock up Construction

The Microscope lockup is a specific arrangement of two brand elements.

The arrangement of these elements is defined as having a 1:3 relationship. The symbol is always 3x the nominal height of the wordmark typography.

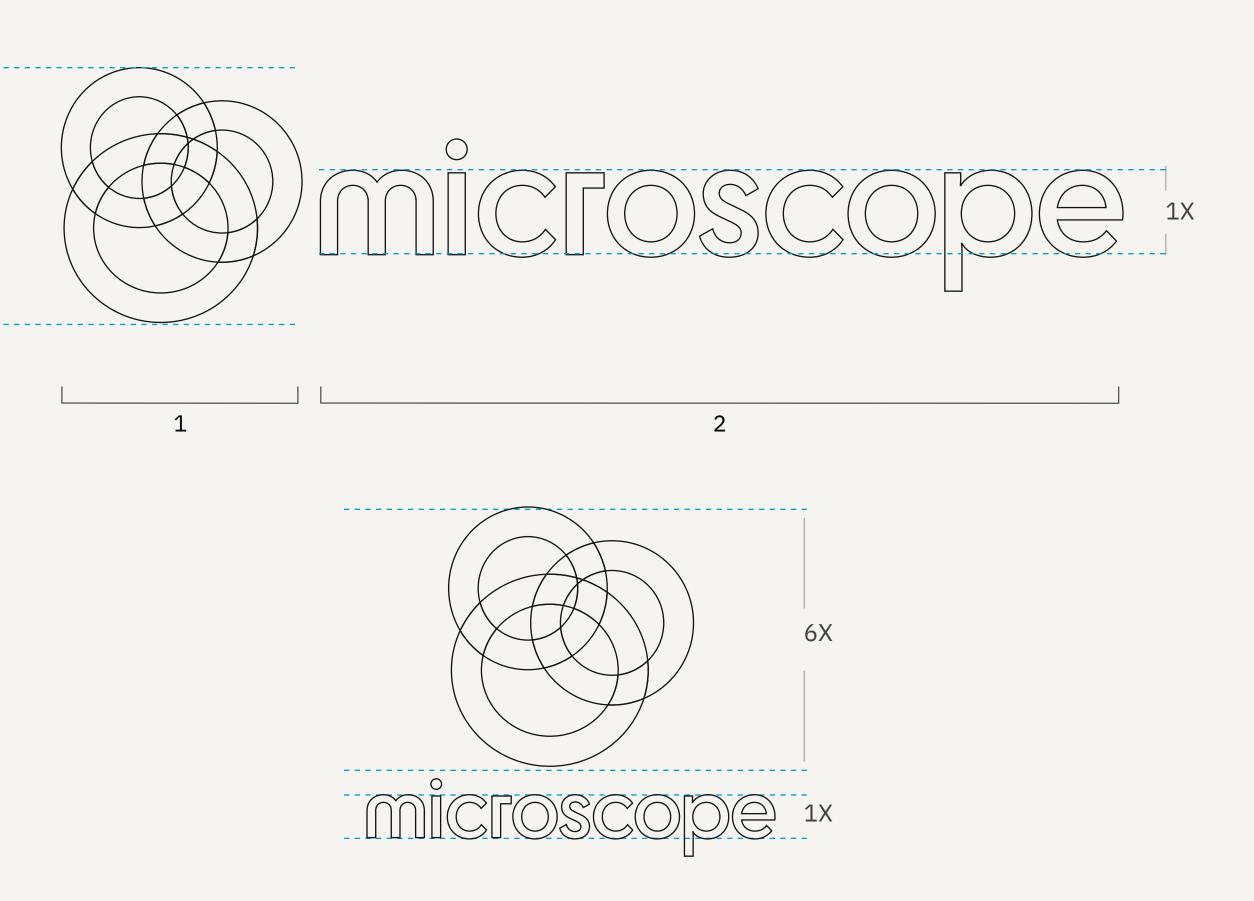
As the lockup responds to the alternate square format, the proportion changes to 1:6

These proportions are set in the approved artwork files, and should not be manipulated. 3X

PAGE 08

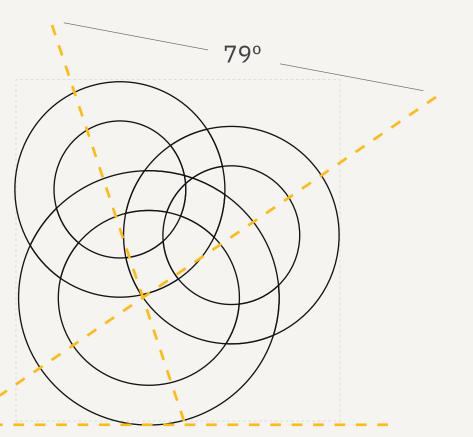
21pt

All type is set at 7pt/9pt with natural paragraph spacing of 9pt



Brandmark/Logo

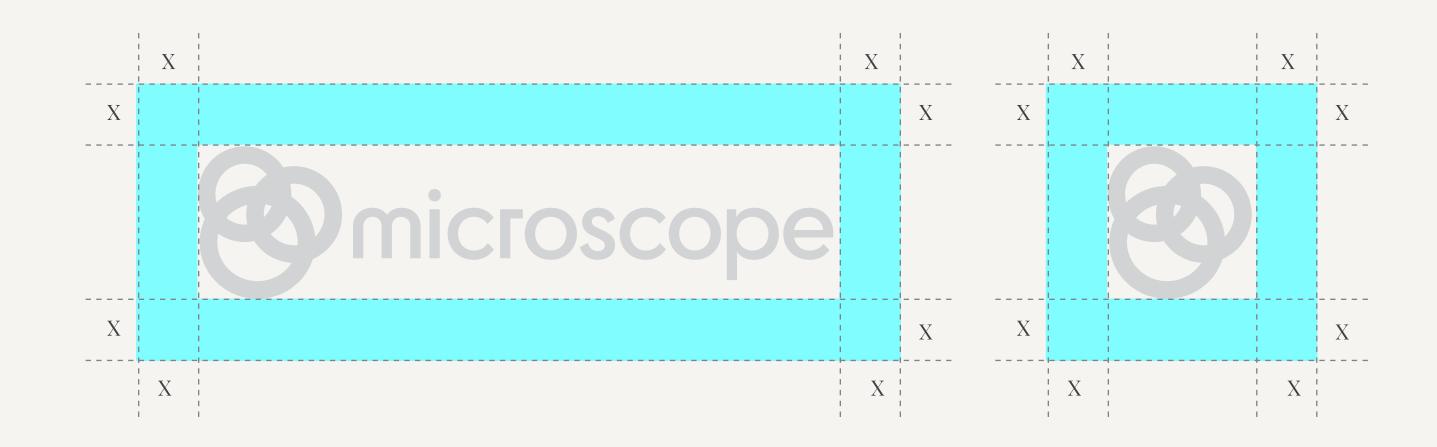
The primary brandmark is constructed with 3 overlapping circles— lenses— in a specific layout around a common center found in the yellow circle. Each the remaining lenses are arranged at a 79° rotation from center to create the symbol. PAGE 09





Clear Space

To ensure the Microscope lockup and logo are consistent, maintain optimal legibility and prominence, an area of clear space has been defined. This clear space should be maintained around the logo in all applications. The distance should, ideally, be equal to or greater than the X indicator. For Microscope, the X indicator is the dimension of the height of the letter ${f r}$ in the lockup. This space is indicated by "X" in the diagrams to the right.



Full Lockup

© 2020

Logo

Responsive Logo

Most logos become illegible when rendered at small sizes or in challenging applications such as via facscimilie, embroidery or promotional items.

The Microscope responsive logo is designed to maintain integrity, clarity, legibility and presentation regardless of size required. The primary lockup is the first point of the responsive logo system and should be used whenever possible down to a minimum size of 1" wide as seen on business card layout.

Download:

Approved artwork can be downloaded in common production formats at https://microscopehc.com/bguide



Primary Lockup This is the prin expression of t Microscope bra should be used when ever possible.

Min. Dimension = 1" w



-		

up
mary
the
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2

Stacked Lockup The secondary mark can be used when a more square arrangement of the brand expression is required such as on signage or promotional

Min. Dimension = 0.75" w

items.

microscope

3

Solo Wordmark

On some occasions simply using the wordmark will be required to express the Microscope brand.

Min. Dimension = 1w"





Logo

The logo can be used as a singular element or accent to support positioning and reinforce ownership of branded elements.

Minimum Size = 0.75"





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MICROSCOPE

Typography

Typography

Primary Typeface

The primary type face for the Microscope Brand Identity System is Plex Sans. This face is strong, confident and clear.

IBM Plex[™] is an international, open source typeface family designed by Mike Abbink, IBM BX&D, in collaboration with Bold Monday, an independent Dutch type foundry. Plex was designed to capture and illustrate the unique relationship between mankind and screen—a critical observation for our modern times. The result is a neutral, yet friendly Grotesque style typeface that emphasizes legibility in print, web and mobile interfaces. The unexpectedly expressive nature of the italics gives even more options for communications.

IBM I IBM I ABCI abcd 1234

Download: https://microscopehc.com/bguide PAGE 13

IBM Plex Family

IBM Plex Sans Regular

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890!@£\$%^&*

Typography

Secondary Typeface

In order to keep the design system for Microscope simple and easy to apply across all communication channels, we have prescribed two fonts: Plex Sans, and Plex SemiBold. Minimizing complexity will help ensure cohesiveness and clarity as the communication program for Microscope evolves.

Both fonts are available with corresponding italics.

PAGE 14

IBM Plex Sans SemiBold

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890!@£\$%^&*

IBM Plex Sans Regular

ABCDEFGHIJKLMNOPQRSTUVWXYZ 1234567890!@£\$%^&*

ABCDEFGHIJKLMNOPQRSTUVWXYZ 1234567890!@£\$%^&*

IBM Plex Sans Regular

ABCDEFGHIJKLMNOPQRSTUVWXYZ 1234567890!@£\$%^&*

Typography

Family Overview

For the Microscope brand program, we are specifying the TrueType versions of IBM Plex Sans as released by Google Fonts.

Plex Sans is an free, open source font, therefore there is no requirement for workstation licensing fees.

In order to ensure consistent application of the visual brand, The Plex Sans font package released to Microscope should be installed on machines across the company.

IBM Plex Sans

abcdefghijklmnopqrstuvwxyz

IBM Plex Sans Italic

abcdefghijklmnopqrstuvwxyz

Character Tracking +20

IBM Plex Sans SemiBold

abcdefghijklmnopqrstuvwxyz

IBM Plex Sans SemiBold Italic

ABCDEFGHIJKLMNOPQRSTUVWXYZ 1234567890!@£\$%^&*

abcdefghijklmnopqrstuvwxyz

Character Tracking +20

Typography

International Glyphset

IBM Plex Sans is intended for international use, the font includes more than 500 characters or *glyphs* in each weight including language support for all western languages, cyrillic, greek, common mathematical symbols and diacritical marks. Future versions may include support for Sanskrit, Chinese, Japanese and other non-roman character languages. At time of publication of this guide, we are using IBM Plex v 4.0.2. ABCČĆDĐEFGHIJKLMNOPQRSŠ TUVWXYZŽabcčćdđefghijklmn орqrsštuvwxyzžАБВГҐДЂЕЁЄ ЖЗЅИІЇЙЈКЛЉМНЊОПРСТЋУ ЎФХЦЧЏШЩЪЫЬЭЮЯабвгґдђ еёєжзѕиіїйјклљмнњопрстћуў фхцчџшщъыьэюяАВГΔЕΖНΘΙК <u>ΛΜΝΞΟΠΡΣΤΥΦΧΨΩαβγδεζηθι</u> κλμνξοπρστυφχψωĂÂÊÔƠƯăâê ô d ư 1 2 3 4 5 6 7 8 9 0 '?' "!" (%) [#] { $(0) \} / \& \setminus \langle - + \div \times = \rangle \otimes (0) \& (1 + 2) \otimes (1 + 2) \otimes$ *

Microscope Blue Important brand statements should be set in blue

> Large Intro **IBM Plex Sans** 21pt/24pt

Typography In Use

Guidelines for Publications and **Brand Communications**

All communications should incorporate Microscope brand standards employing two fonts and corresponding italics. See application notes color guidelines and type specifications below. **Typography is always set flush left**.

Large Intro/Major Statement Body Heads: Set in IBM Plex Set in IBM Plex Sans Serif **Size:** 21pt/24pt **Color:** Microscope Blue or Medium Gray

Headlines: Set in IBM Plex Sans Serif **Size:** 21pt/24pt Color: Microscope Green, Microscope Blue or Medium Gray

Sans Serif SemiBold All caps. **Size:** 10pt/14pt **Color**: Microscope Green, Microscope Blue or Medium Gray

Body Copy/Bullets: Set in IBM Plex Sans Serif **Size:** 9.5pt/14pt **Color:** Medium Gray or Just Black

Headlines **IBM Plex Sans** 21pt/24pt

Microscope Yellow Should be reserved for large type statements such as fast facts

> Headlines IBM Plex Sans 21pt/24pt

Intro IBM Plex Sans SemiBold

13pt/17pt

Body Heads IBM Plex Sans SemiBold All Caps

10pt/14pt

Body/Bullets IBM Plex Sans

9.5pt/14pt

Microscope is a unique healthcare consultancy that focuses on the Financial, **Operational and Clinical areas of your** organization. We discover solutions that optimize margins and cash flow.

Our Team of Experts Bring Proven Results To Microscope

Healthcare organizations achieving increased savings and operating margins



States where Microscope has helped healthcare organizations



healthcare organizations

PAGE 17

Intro IBM Plex Sans SemiBold

13pt/17pt

- DISCOVERY

Microscope begins the discovery stage of our process and takes an initial look at your organization.

Elements Of The

Microscope Approach

Large Or Small, We've Got You Covered

We understand that every business has their own unique challenges. At Microscope, our solutions are compatible to all healthcare organizations of varying shapes and sizes.

ACUTE CARE

- Large Academic Medical Centers
- Sole Community Hospitals Critical Access Hospitals

LONG-TERM CARE

- Skilled Nursing Facilities
- Enriched Housing Facilities
- Assisted & Independent Living
- Facilities Home Care Agencies

PHYSICIAN PRACTICES

- Private Practices
- Group Practices

Federally Qualified

Healthcare Centers

- Acute Care Hospitals
- Ambulatory Surgery Centers
- Rural Health Clinics
- Managed Long-Term Care Insurance Plans
- Continuing Care Retirement
- Communities
- Hospital Based Practices
- Provider Based Clinics

OTHER HEALTHCARE ORGANIZATIONS Behavioral Health Centers

- Laboratories
- Management Service Organizations

- FOCUS

Microscope utilizes our team's extensive knowledge of the healthcare industry to focus on the results of our analysis.

- IDENTIFICATION

We identify areas within your organization that will achieve savings, revenue growth and compliance oversight through

Our enterprise-wide solutions provide a specialized expertise and an in-depth look at your business. At Microscope, our healthcare consultants identify opportunities for savings and improvement. We look at every facet of your organization, providing customized results using our patented margins solutions process and other critical areas of expertise including: Financial, Revenue Cycle, Reimbursement, Clinical, 340B Drug **Program Compliance & Optimization, Emergency**

Preparedness and Fraud Prevention. Microscope applies

the extensive experience of our team to create the

foundation for sustained savings, growth and compliance.







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Trademark Misuse

Misuse

A strong brand is applied consistently. It is important that a brand mark is never altered. Any alteration of the logo or any of its components is considered misuse that detracts from a cohesive professional presentation. No modifications should be made to the Microscope trademark. The examples at right illustrate improper use of the trademark

Download:

Approved artwork can be downloaded in common production formats from the Microscope brand room https://microscopehc.com/bguide



Do not Apply outlines



Do not Stretch or Distort



Do not Mix or change colors

PAGE 19





Do not Apply drop shadow or other effects



Do not Change orientation or rotate



Do not Fill with pattern



Do not Use screenshots or take from web

• () • microscope

> Do not Adapt elements



Do not Contain in a shape





© 2 0 2 0

MICROSCOPE

Social Media

Social Media Icons

Social media icons are unique logos logos specifically intended for each of the outlets, designed to meet the specific size and dimension requirements of each platform.

Some of the recommended sizes shown at right are larger than platform specifications. This will ensure sharp onscreen rendering of the Microscope trademark.

As social media platforms evolve, these dimensions and specifications are likely to change.

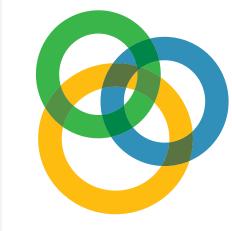
PAGE 21





Instagram 180 x 180 LinkedIn 400 x 400





Facebook 360 x 360



Twitter 400 x 400 Favicon 32 x 32

Social Media

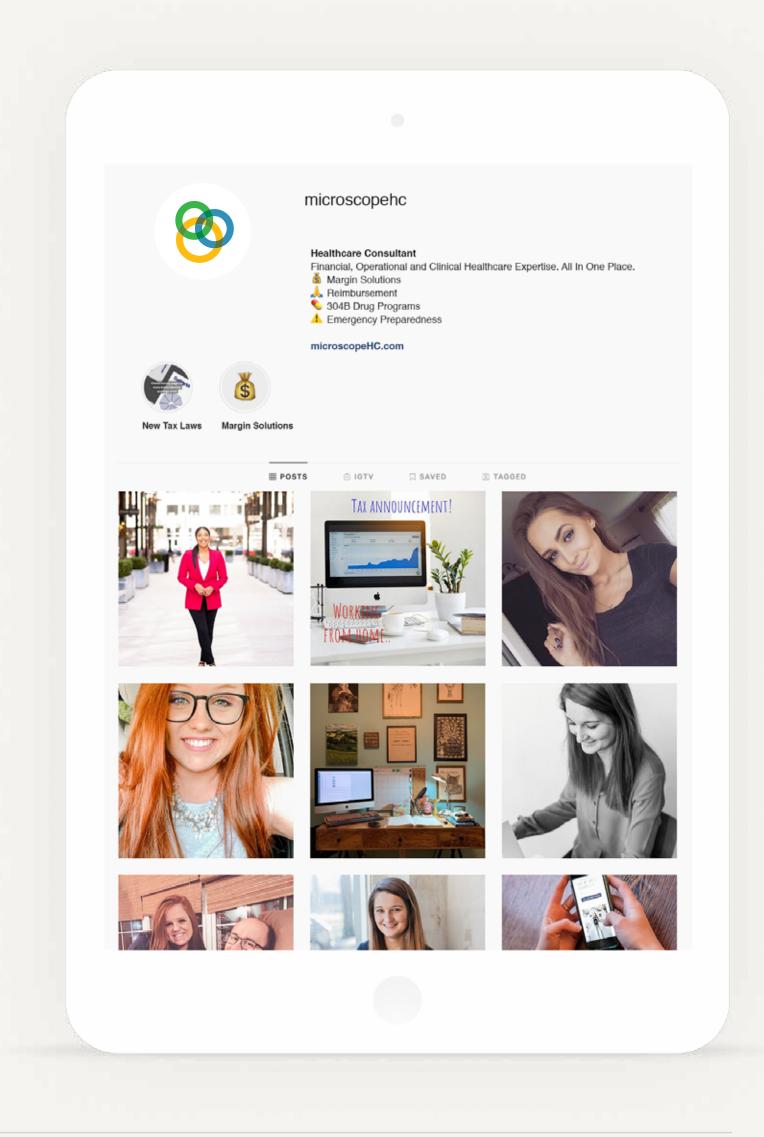
Instagram

Sample application showing Instagram profile page as an example for social media applications.

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Instagram 180px X 180px

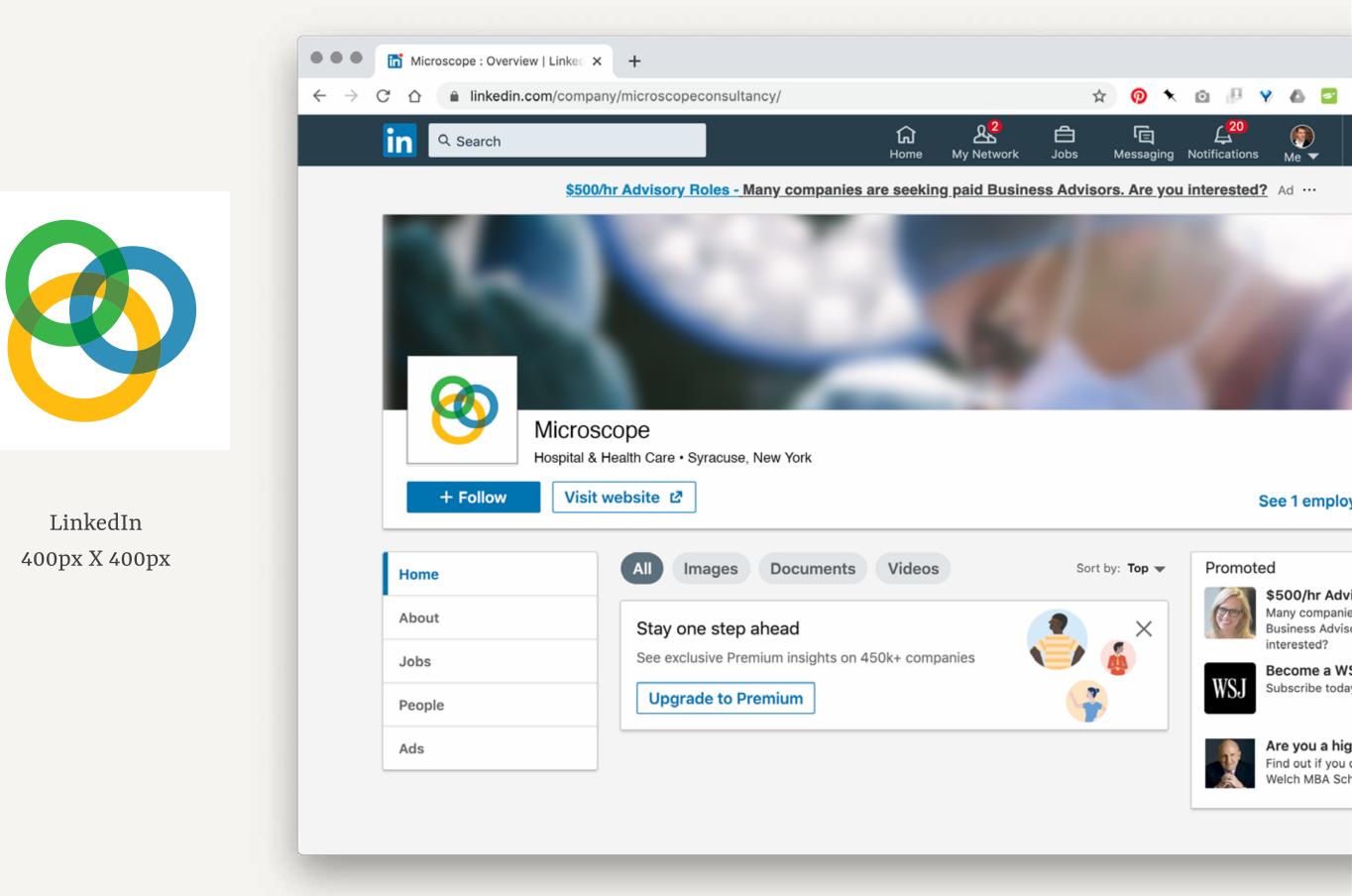


Social Media

LinkedIn

LinkedIn allows for a custom banner similar to Facebook. The banner graphic can relate to current communications as seen on the website, upcoming event marketing, or general Microscope corporate imagery.

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Facebook Banner

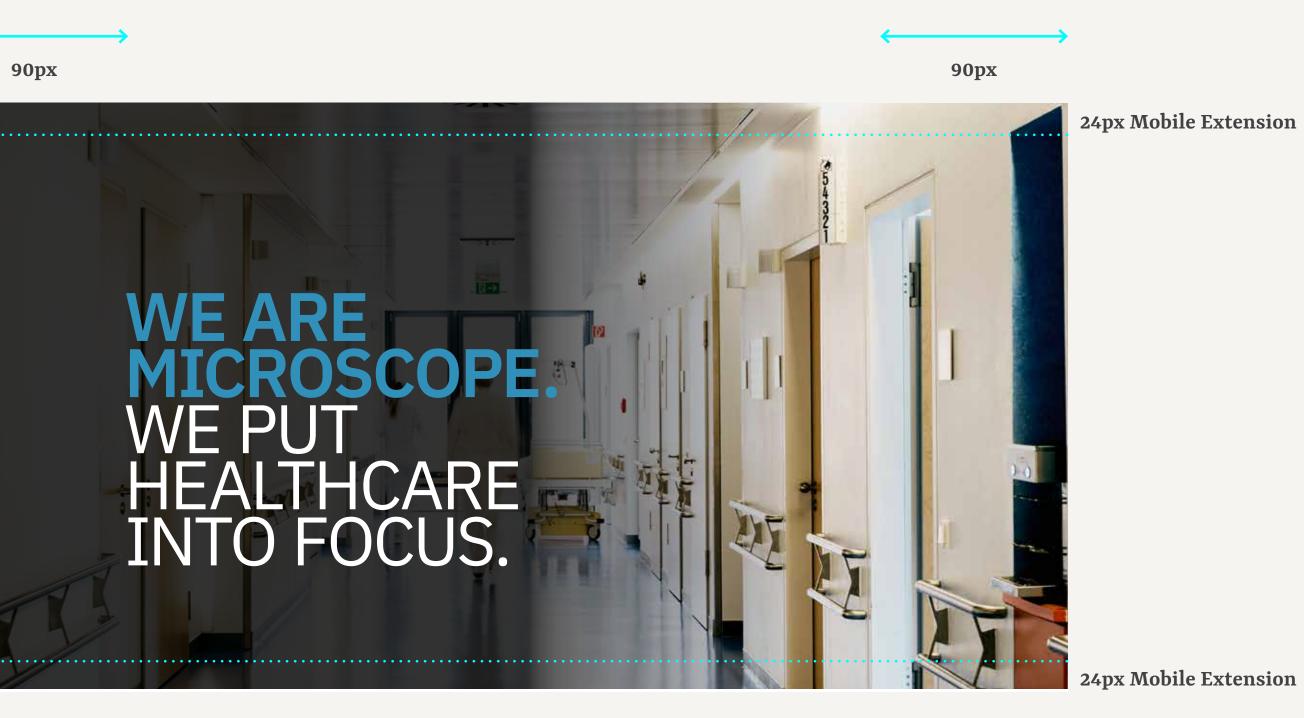
The banner graphic can relate to current communications as seen on the website, upcoming event marketing, or general Microscope corporate imagery. The Microscope logo should not be used in the Facebook banner as it appears as part of the profile.

Banner Dimension:

As of March 2020, The recommended minimum size is 820px X 320px. Images can be larger as long as their in the same proportion. For example 1640px X 640px.

360px

PAGE 24



820px

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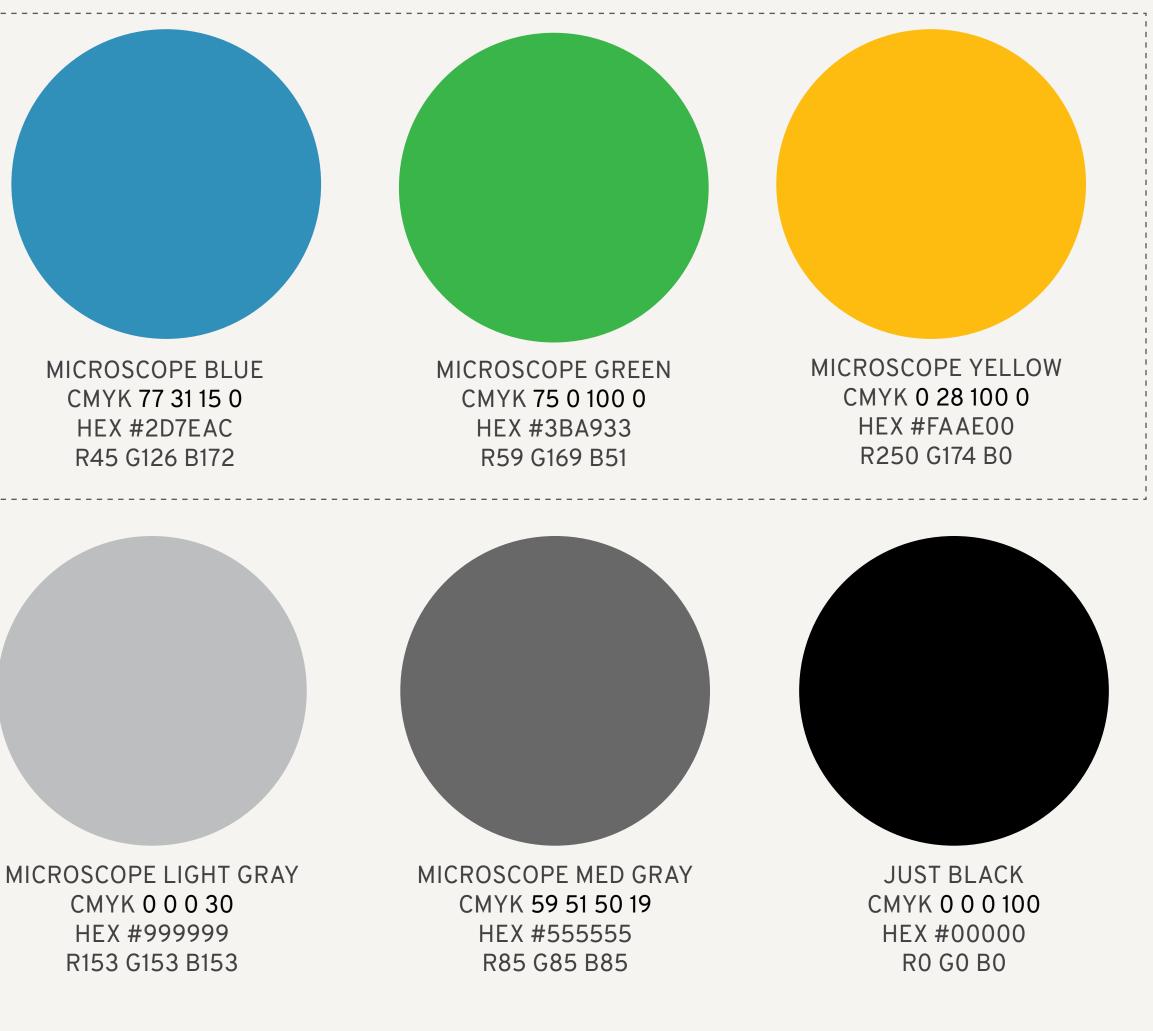
Color Guide

Color Values and Application

Beyond the Microscope logo, color is the most recognizable aspect of the brand identity. Microscope brand colors reflect a bold, confident approach. Using color appropriately is one of the easiest ways to make sure the materials maintain a cohesive Microscope brand.

The top 3 colors come directly from the tri-colors of the Microscope logo and should be reserved for use accent colors or large type statements such as headlines, as seen in the Microscope overview brochure. The remaining colors, *Just Black* and the two gray tones should be used for text and diagrams. Body copy in the brochure and website is specified in *Microscope Medium Gray*.

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Icon System

Service Icon System

A family of 8 custom icons have been developed that represent the initial Microscope service offerings. Icons should be used in print or web applications only to reference each practice area. The icons should not be used in conjunction with the Microscope brand mark or in any other application.

Icons are rendered in Microscope Medium Gray only.



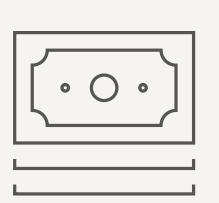
	+
	_
	_

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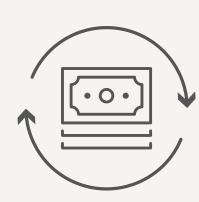
Margin Solutions



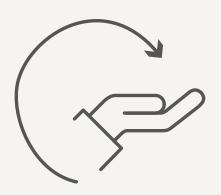
Clinical



Financial



Revenue Cycle



Reimbursement



340B Drug Program Compliance & Optimization



Emergency Preparedness



Fraud Prevention





© 2 0 2 0

MICROSCOPE

Stationary

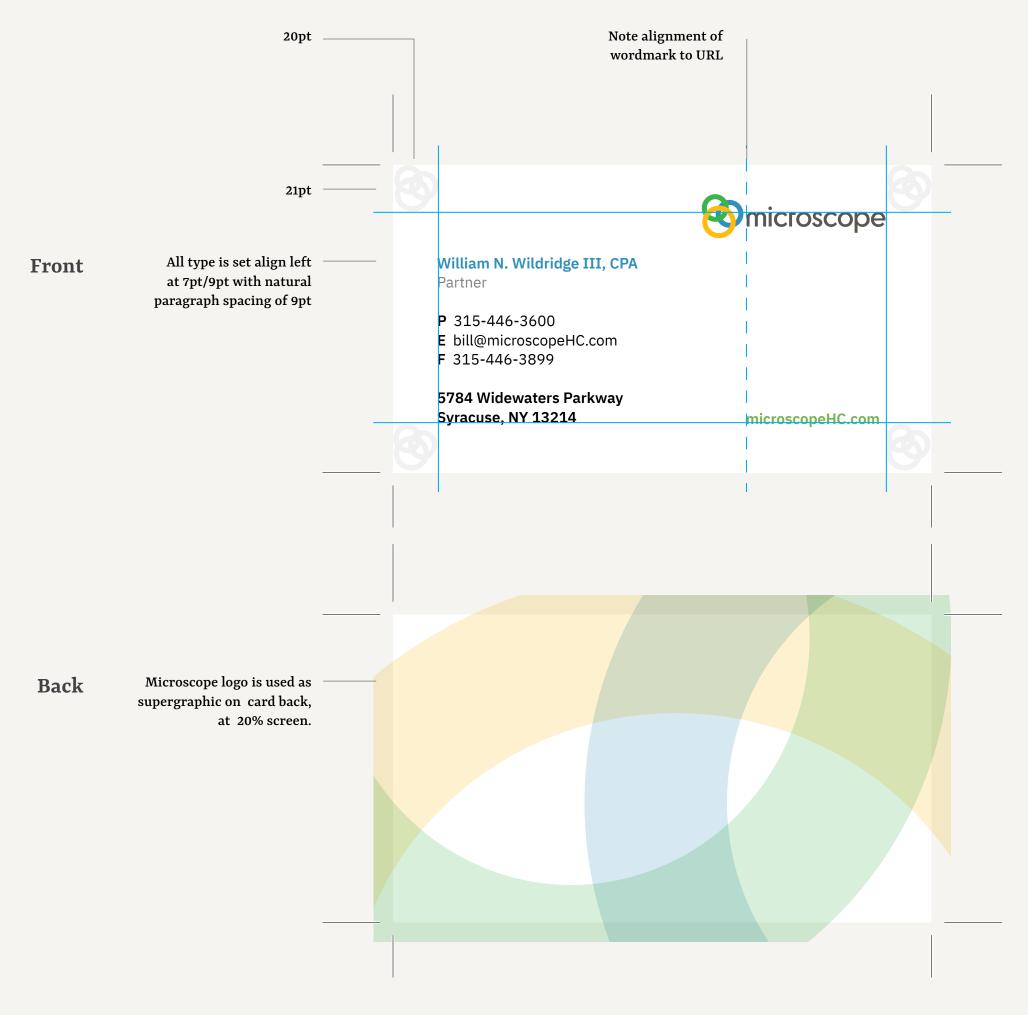
Business Card Layout

Business cards are constructed as standard U.S. Business card size, printed on two sides. Card fronts are designed with margins defined by the scale of the trademark for margins, as shown at right.

Final Card Size:

3.5" x 2"

•



Business Card Production

Color/Production:

Front: CMYK, No bleed Back: CMYK, Full bleed Digital Preferred Matte coating acceptable

Typography:

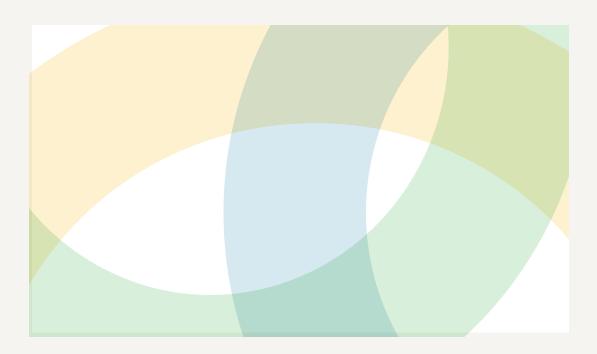
IBM Plex Sans + Sans SemiBold Font size: 7pt/9pt

Paper:

Cards should be printed on
a high quality, ultrawhite
smooth cover stock such as
Mohawk Superfine #120C
or greater. DTC or *Double Thick Cover* is preferred
for premium in-hand feel.

Final Card Size: 3.5" x 2"





Front

Digital Letterhead

Microscope corporate letterhead is designed as a digital 2-sheet layout system in Adobe InDesign and Microsoft Word for distribution as a PDF in the current watermark workflow process. PDFs Generated from InDesign have proven to maintain fidelity through watermark process better than Microsoft Word

Either format can be printed on standard office printers for traditional distribution. A high quality, bright white sheet at ~#28 text weight is recommend.

As with business card layout, generous margins

are proportioned using the Microscope logo as a guide.

Top margin is 0.5x logo. Left and right margins are 2x. Bottom margin is 1.25x

All type is set at 10.5pt/12.6pt with natural paragraph spacing of 12.6pt .

This type specification strike a balance between fine typography, and required density for business letter writing.

Document Size:

8.5" x 11"



March 25, 2020

Mr. Michael Clark Freeport Health Network mclark@fhn.org

Dear Michael:

Our primary goal at Sevenex is to provide our hospital/system clients with the very best service and resources in order to meet your organization's needs. We have determined the best way to achieve this goal is to combine our people, talents and approach with another like-minded firm. Therefore, we are extremely proud to announce that effective March 1, 2020, Sevenex joined forces with and was acquired by the healthcare consulting firm, Microscope. By joining Microscope we will continue building on the relationships we currently have while providing you with access to a broader set of skills and new Solutions via Margin Solutions, a core component of Microscope.

Microscope is a unique healthcare consultancy that focuses on the financial, operational and clinical areas of healthcare organizations by discovering, customizing and implementing Solutions to optimize margins and to increase days cash on hand and cash flow. Microscope's team (which now includes us as Margin Solutions) brings a wide variety of expertise which has collectively served over 250 hospitals/systems in 33 states with a combined impact of over \$250 million in new savings and revenues. Microsocope's headquarters are located in Syracuse, New York with our satellite office for Margin Solutions remaining in Dublin, Ohio.

Microscope is a key part of and synergistic with Fust Charles Chambers LLP, a 35-year-old, Central New York accounting firm. For many years, we have witnessed, admired and respected how Fust Charles Chambers LLP has substantively supported and successfully enhanced its clientele.

The decision to join Microscope gives us the opportunity to serve our clients more wholly. We will be stronger together as we are now positioned to better assist you. Most importantly, this decision does not change the relationships our people have built with you, our clients. The people you know, trust, and depend on will be the same people that continue serving you in the future. In addition, there will be no interruption to any current ongoing services.

Please note that moving forward, communications will come from our newly formed Microscope contact information shared below (and from Microscope Senior Director Consultants)

icroscope's Lead elping make this

visual branding.

e III

copeHC.com

WE ARE MICROSCOPE. WE PUT HEALTHCARE INTO FOCUS.

315.928.7450 www.microscopeHC.com



WE ARE MICROSCOPE. WE PUT HEALTHCARE INTO FOCUS.

315.928.7450 www.microscopeHC.com

Second sheet uses only the Microscope logo to maintain





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Digital

Website

As with all other brand communications tools built for Microscope, the website follows the same program established for Typography, Color and Photography.



Enterprise-wide margin optimization requires Financial, Ope experts provide extensive experience guiding healthcare org we offer cover the areas that require constant vigilance in o compliant with government regulations.

LEARN MORE

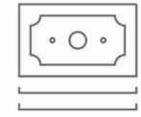
 \mathbf{v}



SERVICES

Financial, Operational and Clinical Healthcare E

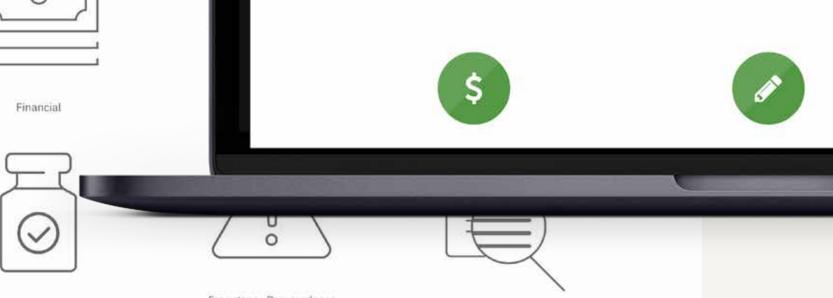




Margin Solutions



Clinical



304B Drug Program Compliance & Optimization Emergency Preparedness

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Fraud Prevention





Presentation Design

The design standards for Microscope presentations lay the foundation for the proper execution of the brand through established visual cues, text and messaging. By using the proper logos, typefaces and imagery, the firm will have a consistent representation for all public events.

Messaging should be bold and confident, keeping focus on the presenter, not the slides. Clean, targeted screens make a more effective presentation.

Typography:

IBM Plex Sans + Sans SemiBold



PAGE 35



nnn MARGIN SOLUTIONS

Richard Kunnes, MD 3.20.20

WHAT IS MARGIN SOLUTIONS?

Decrease Unnecessary Use Convert Expenses to Revenues Increase Collections



WHAT IS MARGIN SOLUTIONS?

Microscope guarantees **7 to 1 ROI**

in new savings and net revenues



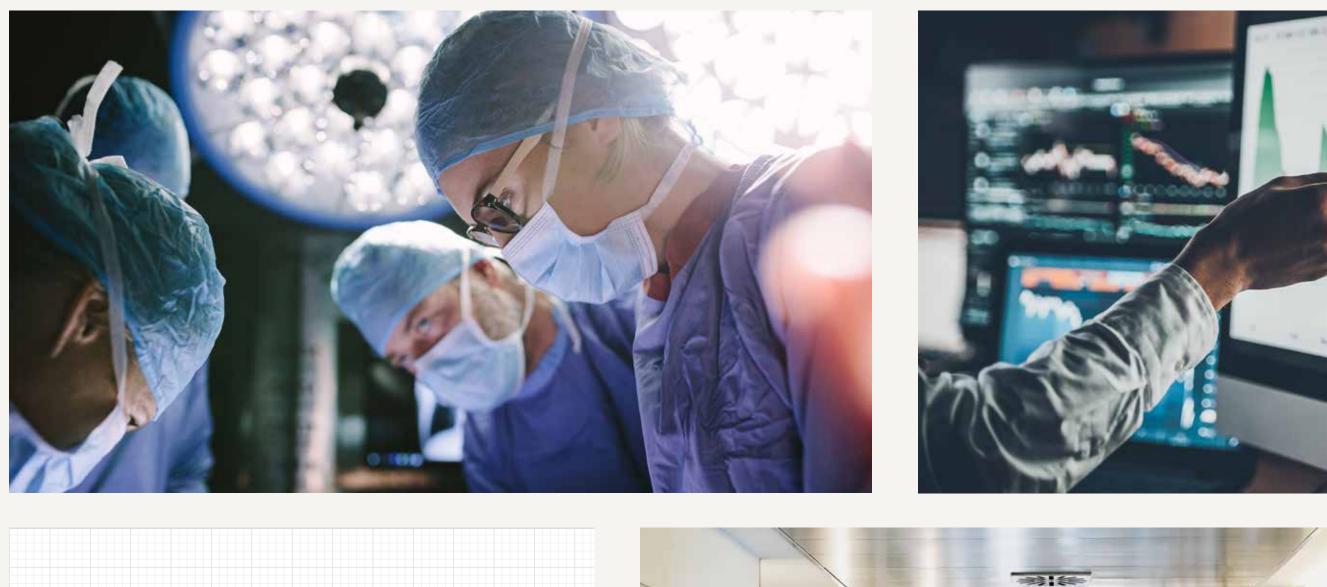




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MICROSCOPE

Photography





Photography

Photography used to express the Microscope brand should be custom images or very high-quality, curated and art directed stock photography.

Where possible, images should include the following:

- Reference to a primary brand color (blue, green, yellow)
- Person or People *May or may not include fully visible people*
- Imagery that suggests or is related to healthcare
- Imagery that suggests or is related to business, business improvement or process

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VERSION 1.0.1

Microscope Brand Guideline Program

A custom branding guidelines program for all modern corporate communications and marketing for print, screen and environment to promote the growth of Microscope.

BRAND DEVELOPMENT: 76WEST HTTPS://76WEST.AGENCY

123-009-D103_MICROSCOPE_BRAND_GUIDE 8 MAY 2020 11:27 AM